

Bee Happy Recruitment

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Bar staff

Industry

Hospitality

Description

Bar staff

Location: Chichester

Salary: £11.44 per hour

(only candidates 18+ due to licensing requirements)

About the role:

Bee Happy Recruitment are working with a well-established client in the hospitality industry

who are looking for bar staff to join the team. The bar & restaurant itself is an Independently

owned fine dining restaurant serving modern European dishes, with the best cocktails, wine

bar with seating and a wonderful outdoor garden area, very popular with the theatre crowd

perfect for a light snack or that special meal.

Job duties include:

1. Serving Customers

- Taking Orders: Receive drink and sometimes food orders from customers.
- Preparing Drinks: Make and serve a wide variety of alcoholic and non-alcoholic drinks, including cocktails, beers, wines, and spirits.
- Recommending Drinks: Offer advice to customers about different beverages, including making recommendations for wine, cocktails, or special promotions.

2. Cash Handling and Payment Processing

- Processing Payments: Handle cash, credit card, or mobile payments for drinks and food.
- Providing Receipts: Offer receipts if requested and ensure the correct amount of change is given.
- Operating the Cash Register: Use a point of sale (POS) system to track orders and sales.

3. Stocking and Inventory Management

- Restocking the Bar: Ensure that the bar is well-stocked with beverages, garnishes, ice, and other essentials.
- Managing Inventory: Assist with inventory management, counting bottles, and reporting shortages or overstock.
- Ordering Supplies: Communicate with suppliers or managers about stock replenishment needs.

4. Cleaning and Maintenance

- Cleaning the Bar Area: Wipe down the bar, tables, and chairs; wash glasses and utensils; and ensure the bar is tidy and presentable.
- Sanitizing Equipment: Regularly clean beer taps, coffee machines, blenders, and other equipment.

Hiring organization

Bee Happy Recruitment

Employment Type

Full-time, Part-time

Job Location

Chichester

Base Salary

£ 11.44

Date posted

September 17, 2024

- Emptying Bins: Dispose of waste properly, including emptying trash cans and recycling bins.

5. Compliance and Safety

- Checking ID: Verify the age of customers to ensure they are of legal drinking age.
- Maintaining Health and Safety Standards: Ensure the bar area adheres to local health and safety regulations, including hygiene and cleanliness.
- Managing Alcohol Responsibility: Refuse service to customers who appear intoxicated and manage conflict situations calmly.

6. Customer Service and Engagement

- Engaging with Customers: Provide friendly and attentive service, making customers feel welcome.
- Handling Complaints: Deal with customer complaints or issues professionally, aiming for quick resolution.
- Promoting Events or Specials: Inform customers about upcoming events, promotions, or new items on the menu.

7. Teamwork and Communication

- Collaborating with Other Staff: Work closely with waitstaff, kitchen staff, and management to ensure smooth service.
- Communicating Needs: Inform team members about issues with stock, customers, or equipment.

8. Preparation for Service

- Setting Up the Bar: Prepare the bar for opening by ensuring all supplies, garnishes, and drinks are in place.
- Prepping Ingredients: Slice fruits, make syrups, and prepare other drink ingredients ahead of time.
- Setting Up the till: Ensure the cash register is ready for the day with adequate change.

Shift patterns:

Day shift: 10am - 5pm

Evening shift: 5pm - 11.30/12pm

Split shift: 11am - 3pm & 5pm - 11.30/12pm

Please note - Candidates will be expected to work weekends and have own transport for the evening shifts.

(Previous knowledge of cocktails & wine is advantageous but not essential.)